

Personal banking

This form is required for individual or joint customers.
If you're a joint customer, you'll answer on behalf of all joint account holders.

- Individual customer Joint customer

Customer(s) name
Customer number

Date

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Keeping you safe

To help us identify any unusual or suspicious transactions, we need to understand what normal banking activity looks like for you. The following questions help us get an idea of what we can expect from you. If you're not sure, just answer them as accurately as you can based on your current circumstances.

Question 1

What's your main purpose for banking with us? (select only one)

- Everyday banking
- Loan or credit card
- Savings or investment
- Foreign currency

Question 2

Which banking activities do you expect to do with us? (select all that apply)

- Make purchases with a BNZ card
- Pay online or with mobile banking
- Withdraw or deposit cash via an ATM or branch
- Manage automatic payments or direct debits
- Repay debt
- Send and/or receive international payments
- Foreign currency exchange
- Saving
- Paying insurance premiums

Question 3

On average, how often do you expect funds to be deposited? (select only one)

- Daily Weekly Fortnightly Monthly
 Occasionally Never

If you answered 'Occasionally' or 'Never', please go to question 4.

If you answered daily, weekly, fortnightly or monthly, how much do you estimate your deposits will amount to? (select only one)

- Under \$1,000
- \$1,000 - \$2,999
- \$3,000 - \$4,999
- \$5,000 - \$9,999
- \$10,000 - \$19,999
- \$20,000 and over

Question 4

How often do you expect to have cash deposited via an ATM or branch? (select only one)

- Daily Weekly Fortnightly Monthly
 Occasionally Never

If you answered 'Occasionally' or 'Never', please go to question 5.

If you answered daily, weekly, fortnightly or monthly, how much do you estimate your cash deposits will amount to? (select only one)

- Under \$1,000
- \$1,000 - \$2,999
- \$3,000 - \$4,999
- \$5,000 - \$9,999
- \$10,000 - \$19,999
- \$20,000 and over

Question 5

Do you expect to send or receive international payments?

- Yes
 No

If you answered 'Yes', what countries do you expect your payments to go to/come from? (if a significant number of countries or continents, list the main countries that apply)
