Request to apply for temporary bypass if mobile authentication is not available

bnz

1. Customer Information

Business/Company Name

Access number (9 digit number used to login)

2. User Details

Full Name

User ID (User ID used to login)

Contact details

Email*

Phone | **0**

*All information will be sent to this email.

3. Temporary Access

If it's essential to use Business Banking and/or Client Fund Service while mobile authentication is unavailable, temporary access may be provided.

Warning: If you apply for temporary access, the normal level of security will remain in place (i.e. User ID and password) but mobile authentication will not be available to provide you with the additional protection on the date requested. If mobile authentication is used for two or more Internet Banking for Business account access numbers, the Bank will only approve an application for temporary access when all the relevant account business administrator(s) provide consent for their particular account(s). For security purposes this will require a separate form to be completed and returned for each account access number used with mobile authentication via the mobile device. For security reasons, International Payments will not be available without mobile authentication.

Date for temporary access

D D M M Y Y

Please Note: Temporary access expires at midnight on this date

6. Declaration by Authorised Signatory

I/We acknowledge that this request has been read and understood, and confirm the details recorded are true and complete in all respects;

Business/Company Name

Access number (9 digit number used to login)

Contact details

Phone | **0**

Name

Signature

D D M M Y Y